

Program Directors Resources

The AAN Program Director Toolkit draws attention to AAN's resources that will help Program Directors meet Accreditation Council for Graduate Medical Education (ACGME) requirements for patient care, practice-based learning and improvement, interpersonal communication, and systems-based practice. The Quality and Safety Program Director toolkit is organized by ACGME objective within each requirement.

General Quality and Safety Resources

[AAN Quality and Safety Bibliography](#)

[Quality Improvement Glossary and Acronyms](#)

Requirement: Patient Care

ACGME Objective	AAN Resources
Communicate effectively and demonstrate caring and respectful behaviors when interacting with patients and their families.	<p>AAN Practice Management Webinar (Access the following recorded Webinars here. Webinars are free for residents.)</p> <ul style="list-style-type: none"> <i>Communication Strategies That Help Patients Understand</i> <p>Quick Webinars</p> <ul style="list-style-type: none"> Coming soon! <i>Breaking Bad News</i> <p>AAN Online Resources</p> <ul style="list-style-type: none"> 2012 Colloquia: Communicating Safely With Our Patients and Providers Patient Education Brochures Patient Education Videos AAN Patient site Neurology Now
Gather essential and accurate information about their patients.	
Make informed decisions about diagnostic and therapeutic interventions based on patient information and preferences, up-to-date scientific evidence, and clinical judgment.	<p>Quick Webinars</p> <ul style="list-style-type: none"> Shared Decision Making, Adam Webb MD <p>Case Study</p> <ul style="list-style-type: none"> Using Choosing Wisely Using Clinical Decision Support Reviewing Literature for Strength of Evidence <p>Shared Decision-making Tools</p> <ul style="list-style-type: none"> Vascular Malformations Anticoagulants after stroke Epilepsy Imaging for Headache Severe Migraine Relief Carotid Artery Stenosis Initiation of Treatment for Parkinson's Disease <p>AAN Online Resources</p> <ul style="list-style-type: none"> 2010 Colloquia: Diagnostic Errors in Neurology.AAN Guidelines

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Develop and carry out patient management plans.	
Counsel and educate patients and their families.	<p>AAN Practice Management Webinar (Access the following recorded Webinars here. Webinars are free for residents)</p> <ul style="list-style-type: none"> • <i>Communication Strategies That Help Patients Understand</i> <p>Case Study</p> <ul style="list-style-type: none"> • <i>Using Choosing Wisely</i> <p>Shared Decision-making Tools</p> <ul style="list-style-type: none"> • <i>Vascular Malformations</i> • <i>Anticoagulants after stroke</i> • <i>Epilepsy</i> • <i>Imaging for Headache</i> • <i>Severe Migraine Relief</i> • <i>Carotid Artery Stenosis</i> • <i>Initiation of Treatment for Parkinson's Disease</i> <p>AAN Online Resources</p> <ul style="list-style-type: none"> • <i>2012 Colloquia: Communicating Safely With Our Patients and Providers</i> • <i>Patient Education Brochures</i> • <i>Patient Education Videos</i> • <i>AAN Patient site</i> • <i>Neurology Now</i>
Use information technology to support patient care decisions and patient education	<p>Case study</p> <ul style="list-style-type: none"> • <i>Using Clinical Decision Support</i> <p>Shared Decision-making Tools</p> <ul style="list-style-type: none"> • <i>Vascular Malformations</i> • <i>Anticoagulants after stroke</i> • <i>Epilepsy</i> • <i>Imaging for Headache</i> • <i>Severe Migraine Relief</i> • <i>Carotid Artery Stenosis</i> • <i>Initiation of Treatment for Parkinson's Disease</i> <p>AAN Online Resources</p> <ul style="list-style-type: none"> • <i>AAN Guidelines</i> • <i>AAN Health Information Technology Resources</i> • <i>Patient Education Brochures</i> • <i>Patient Education Videos</i> • <i>AAN Patient site</i> • <i>Neurology Now</i> • <i>Twitter</i> • AAN-developed Apps <ul style="list-style-type: none"> • <i>App Store</i> • <i>Google Play</i>
Perform competently all medical and invasive procedures considered essential for the area of practice.	<p>Quick Webinars</p> <ul style="list-style-type: none"> • Coming soon! <i>Medical Error</i>
Provide health care services aimed at preventing health problems or maintaining health.	

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Work with health care professionals, including those from other disciplines, to provide patient-focused care.

AAN Practice Management Webinar (Access the following recorded Webinars [here](#). Webinars are free for residents.)

- *Measuring and Improving your Patients' Experience*
- *Communication Strategies That Help Patients Understand*
- *Working Effectively with Advanced Practice Providers*

Case Study

- *Using TeamSTEPS*
- *Using SBAR*

AAN line Resources

- *Patient Safety Colloquium content 2011*
- *Continuum audio content—“Communication challenges in transitions in care”* Jessica Lee, MD published June 2014. (*Free for Junior Members*)
- *Patient Education Brochures*
- *Patient Education Videos*
- *AAN Patient site*
- *Neurology Now*

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Requirement: Practice-Based Learning and Improvement

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Analyze practice experience and perform practice-based improvement activities using a systematic methodology.	<p>AAN Practice Management Webinar (Access the following recorded Webinars here. Webinars are free for residents.)</p> <ul style="list-style-type: none"> • <i>Quality Measures: How Are You Measuring Up?</i> • <i>Quality Improvement: Beginning Steps in the Right Direction</i> <p>Quick Webinars</p> <ul style="list-style-type: none"> • <i>Measure development</i>, Anup Patel MD <p>Case Study</p> <ul style="list-style-type: none"> • <i>Using NeuroPI PIP modules</i> <p>AAN Online Resources</p> <ul style="list-style-type: none"> • <i>AAN Measures</i>
Locate, appraise, and assimilate evidence from scientific studies related to their patients' health problems.	<p>Case Study</p> <ul style="list-style-type: none"> • <i>Reviewing Literature for Strength of Evidence</i> <p>AAN Online Resources</p> <ul style="list-style-type: none"> • <i>AAN Guidelines</i>
Obtain and use information about their own population of patients and the larger population from which their patients are drawn.	<p>AAN Practice Management Webinar (Access the following recorded Webinars here. Webinars are free for residents.)</p> <ul style="list-style-type: none"> • <i>Quality Measures: How Are You Measuring Up?</i> • <i>Quality Improvement: Beginning Steps in the Right Direction</i> <p>Quick Webinars</p> <ul style="list-style-type: none"> • <i>Measure development</i>, Anup Patel MD <p>Case Study</p> <ul style="list-style-type: none"> • <i>Using NeuroPI PIP modules</i> • <i>Reviewing Literature for Strength of Evidence</i> <p>AAN Online Resources</p> <ul style="list-style-type: none"> • <i>AAN Measures</i> • <i>AAN Guidelines</i>
Apply knowledge of study designs and statistical methods to the appraisal of clinical studies and other information on diagnostic and therapeutic effectiveness	<p>Case Study</p> <ul style="list-style-type: none"> • <i>Reviewing Literature for Strength of Evidence</i> <p>AAN Online Resources</p> <ul style="list-style-type: none"> • <i>AAN Guidelines</i>

Use information technology to manage information, access on-line medical information; and support their own education.	Case Study <ul style="list-style-type: none"> • Using Clinical Decision Support • Reviewing Literature for Strength of Evidence AAN Online Resources <ul style="list-style-type: none"> • AAN Guidelines
Facilitate the learning of students and other health care professionals.	

Requirement: Interpersonal and Communications Skills

ACGME Objective	AAN Resources
Create and sustain a therapeutic and ethically sound relationship with patients.	AAN Practice Management Webinar (Access the following recorded Webinars here . Webinars are free for residents.) <ul style="list-style-type: none"> • Communication Strategies That Help Patients Understand Quick Webinars <ul style="list-style-type: none"> • Coming soon! Breaking Bad News AAN Online Resources <ul style="list-style-type: none"> • 2012 Colloquia: Communicating Safely With Our Patients and Providers. • Patient Education Brochures • Patient Education Videos • AAN Patient site • Neurology Now
Use effective listening skills and elicit and provide information using effective nonverbal, explanatory, questioning, and writing skills.	AAN Practice Management Webinar (Access the following recorded Webinars here . Webinars are free for residents.) <ul style="list-style-type: none"> • Communication Strategies That Help Patients Understand Quick Webinars <ul style="list-style-type: none"> • Shared Decision Making, Adam Webb MD • Coming soon! Breaking Bad News Shared Decision-making Tools <ul style="list-style-type: none"> • Vascular Malformations • Anticoagulants after stroke • Epilepsy • Imaging for Headache • Severe Migraine Relief • Carotid Artery Stenosis • Initiation of Treatment for Parkinson's Disease AAN Online Resources <ul style="list-style-type: none"> • 2012 Colloquia: Communicating Safely With Our Patients and Providers. • Patient Education Brochures • Patient Education Videos • AAN Patient site • Neurology Now
Work effectively with others as a member or leader of a health care team or other professional group.	AAN Practice Management Webinar (Access the following recorded Webinars here . Webinars are free for residents.) <ul style="list-style-type: none"> • Working Effectively with Advanced Practice Providers Case Study <ul style="list-style-type: none"> • Using TeamSTEPPS • Using SBAR • Using Advanced Practice Providers AAN Online Resources <ul style="list-style-type: none"> • Continuum audio content—"Communication challenges in transitions in care" Jessica Lee, MD published June 2014. (Free for Junior Members) • Patient Centered Medical Home

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Requirement: Systems-Based Practice

ACGME Objective	AAN Resources
<p>Understand how their patient care and other professional practices affect other health care professionals, the health care organization, and the larger society and how these elements of the system affect their own practice.</p>	
<p>Know how types of medical practice and delivery systems differ from one another, including methods of controlling health care costs and allocating resources.</p>	<p>AAN Practice Management Webinar (Access the following recorded Webinars here. Webinars are free for residents.)</p> <ul style="list-style-type: none"> Accountable Care Organizations: The Role of Neurologists in New Health Care Models Using Practice Benchmarking Analytics to Improve Your Bottom Line How PQRS Quality Measures will Inform Future Medicare Value-based Payments Bundled Payments: The Role for Neurologists in New Health Care Models <p>AAN Online Resources</p> <ul style="list-style-type: none"> New payment and delivery models Value to Volume Payments graphic Medicare Value-based Payment and Quality and Resource Use Reports Hear from Anup Patel, MD, on his experience with Nationwide Children's Hospital ACO. Hear from Dr. Jonathan Hosey and Dr. Bruce Sigsbee as they introduce a bundled payment program for stroke. Watch Neil A. Busis, MD, FAAN, discuss how neurologists can set up a specialty medical home.
<p>Practice cost-effective health care and resource allocation that does not compromise quality of care.</p>	<p>Quick Webinars</p> <ul style="list-style-type: none"> Shared Decision Making, Adam Webb MD <p>Case Study</p> <ul style="list-style-type: none"> Using Choosing Wisely <p>Shared Decision-making Tools</p> <ul style="list-style-type: none"> Vascular Malformations Anticoagulants after stroke Epilepsy Imaging for Headache Severe Migraine Relief Carotid Artery Stenosis Initiation of Treatment for Parkinson's Disease <p>AAN Online Resources</p> <ul style="list-style-type: none"> Choosing Wisely
<p>Advocate for quality patient care and assist patients in dealing with system complexities.</p>	
<p>Know how to partner with health care managers and health care providers to assess, coordinate, and improve health care and know how these activities can affect system performance.</p>	<p>AAN Practice Management Webinar (Access the following recorded Webinars here. Webinars are free for residents.)</p> <ul style="list-style-type: none"> Working Effectively with Advanced Practice Providers <p>Case Study</p> <ul style="list-style-type: none"> Using TeamSTEPPS Using SBAR Using Advanced Practice Providers <p>AAN Online Resources</p> <ul style="list-style-type: none"> Continuum audio content—"Communication challenges in transitions in care" Jessica Lee, MD published June 2014. (Free for Junior Members) Patient Centered Medical Home

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